

# Survey Results



*The purpose of this survey was to provide industry standard information regarding medical auditing services. Below are the questions presented, the intent of the question, and the results of the survey.*

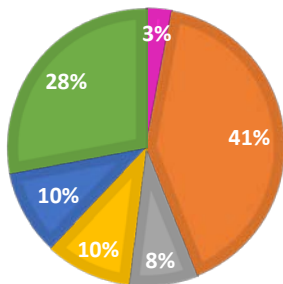
ANSWER OPTIONS	RESPONSE PERCENT
AUDITOR	56%
CODER	28%
COMPLIANCE OFFICER	3%
OTHER	13%

## ***My job duties relate mostly to which primary position?***

This question was important to find out who was responding to the survey in order to better assess the rest of the survey questions. The job duty the respondent performs would impact the survey results.

## # CHARTS

■ 5 ■ 10 ■ 15 ■ 20 ■ 50 ■ 50+



## ***The average ANNUAL audits I perform includes \_\_\_ encounters per provider.***

The OIG's recommendation on "baseline audits" are 10-20 charts per provider, but not all auditors or organizations adhere to this number. There are entities that require 10% of the total patient volume per provider, and others that pull random charts with no specification. This question was submitted through the survey to find out what the industry average audit includes.

Charts Per Hour	Response Percent
5	18%
10	54%
20	15%
20+	13%

## ***I can audit \_\_\_ E&M encounters per hour.***

As the industry's leader in medical auditing services, NAMAS is asked by auditors as well as auditing supervisors and managers, how many charts should an auditor expect to complete per hour? Keep in mind that this question is SPECIFIC to E&M encounters only.

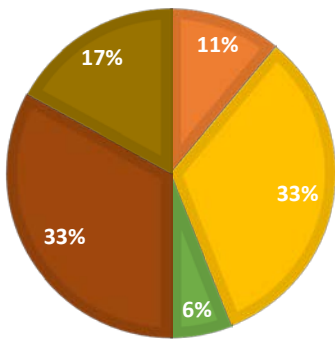
Charts Per Hour	Response Percent
5	69%
10	15%
15	10%
20	3%
20+	3%

***I can audit \_\_\_ surgical encounters per hour.***

As stated above, auditors as well as auditing supervisors and managers ask NAMAS, how many surgical services should an auditor be able to review per hour? The findings support the suspected outcome that the volume decreases from E&M to surgical services.

**RESPONSE %**

■ \$10-15 ■ \$15-20 ■ \$20-25 ■ \$25-30 ■ \$35+



***If your auditing services require a formal engagement, please indicate your charge PER ENCOUNTER for these services.***

Pricing for audit services have a varying degree of factors. These factors include; specialty, training needs post audit, the auditor’s experience in the specialty, and the auditor’s experience as an auditor. The participants of this survey were asked to only respond to this question if they performed audits-for-service. The feedback from the audit indicated that this request was acknowledged as 57% of participants did not respond.

Thank you for not responding as this would skew these results.