Patient Letter — COVID-19 Policy

Dear Patient:

As we continue to work through the unknowns of COVID-19 and how it spreads and its affects at different stages (minor symptoms vs. moderate vs. advanced) and in different individuals (Healthy vs. Immune Compromised vs. Elderly and Minors) we are instituting a strict policy on who may/should accompany a patient to their visit:

- 1. If you are over the age of 65; we request you reschedule your appointment for June 1, 2020 or later. However, if you have a true emergency go to your nearest emergency room or call 911.
- 2. Only the patient will be allowed to enter the clinical/diagnostic area(s)unless:
 - The patient requires medical or emotional support during the encounter with the physician and this will be limited to one (1) person;
 - b. If the patient is a minor and does not object to the parent and/or guardian being present;
- 3. With schools closed it may be difficult to find someone to watch/keep your child/children; however, we request that no minor children who are not being seen by the physician remain at home or in your vehicle with adult supervision. This is for theirs, yours, other patients and our staffs' protection.
- 4. If you as a patient are running a temperature (98.6 or above), have a recent cough (within last 10-days), are experiencing shortness of breath (and you do not have an already diagnosed medical condition such as COPD or Cardiovascular Disease or have been receiving Chemotherapy), have traveled out of the country in the past 30-days or domestically via commercial transportation (airplane, bus, train or cruise ship) or if you have been exposed to someone who has tested positive for either Influenza or COVID-19 (Coronavirus) please notify a staff member immediate to allow us to take immediate precautions to minimize potential exposure.

We appreciate your cooperation with the above. Should you have questions or concerns, please do not hesitate to ask questions.